



GC Corporation was founded in 1921 in Japan and has developed itself into one of the most prominent companies in the development, production and distribution of a very wide range of dental products. Since 1972 GC Europe NV, our European Headquarter is located in Leuven (Belgium). GC Europe NV supports and leads our different sales offices and supports authorized dental dealers.

For our location in Breckerfeld (Germany) we are currently looking for an:

IT Service Manager

Purpose of the job:

The IT Service Manager is responsible for the development and execution of strategic IT initiatives, as well, IT operations delivery and project management in a complex, distributed computing environment. He/she is part of the GC Europe IT organization, responsible to provide a broad range of IT support services to meet end-user requirements, in line with corporate procedures & standards.

Main responsibilities:

- Act as a business partner for the DACH
- IT Budget responsibility
- Responsible for contributing to, and delivering, the IT strategy (including execution of key strategic initiatives related to Business Transformation, Service Delivery & Infrastructure, Information Security, Architecture, Business Continuity and Programme Management)
- Responsible for the definition, development, maintenance and operation of systems, including optimization, and documentation of the IT landscape (applications and infrastructure)
- Provide technical management of IT operations, ensuring that agreed service levels are met and all relevant policies and procedures are adhered to
- Support IT management in developing best practice methods, processes and procedures for WAN/LAN and data center operations
- Monitoring, maintenance, and implementations for ensuring appropriate backup, disaster recovery, and business continuity
- Perform project management activities, including resource management, by coordinating operational activities with third party vendors
- Communicate with employees at all levels, both within IT and outside of IT

Requirements:

- You hold a University degree in Information Technology or similar
- You have 8+ years of professional experience as an IT Engineer in a multinational company
- Excellent relationship / stakeholder management abilities
- Strong influencing, problem resolution, and communication skills
- Experience in Project management and people management
- You are a team player and open to cultural diversity
- ABAS and/or SAP knowledge is preferred
- Manufacturing experience is required
- Professional proficiency in English and German is mandatory
- Mandatory knowledge of ITIL and Service Management methodologies

We offer you:

- A challenging job in a growing international company
- The location of the job will be in Breckerfeld (Germany), but can be flexible
- Full time contract with flexible working hours
- Competitive salary with extra-legal advantages

Interested?

Don't hesitate to send your CV and motivational letter to hr.gce@gc.dental

